Greater Manchester Health and Social Care Partnership

an introduction
Who are we?

The Greater Manchester Health and Social Care (GMHSC) Partnership is the body made up of the 37 NHS organisations and councils in the city region, which is overseeing devolution and taking charge of the £6bn health and social care budget.

We are governed by the GMHSC Strategic Partnership Board, which comprises the 37 local authority and NHS organisations in Greater Manchester (GM), plus representatives from primary care, NHS England, the community and voluntary sectors, Healthwatch, Greater Manchester Police and the Greater Manchester Fire and Rescue Service. The Strategic Partnership Board meets in public every month.

Our vision – the reason we are here:

“To deliver the greatest and fastest possible improvement to the health and wellbeing of the 2.8 million people of Greater Manchester”

The health outcomes we’re trying to achieve - we have seven benefits we want to secure for the people of GM as a result of realising our vision. These are:

- More GM children will reach a good level of development cognitively, socially and emotionally
- Fewer GM babies will have a low birth weight resulting in better outcomes for the baby and less cost to the health system
- More GM families will be economically active and family incomes will increase
- Fewer people will die early from cardio-vascular disease
- Fewer people will die early from cancer
- Fewer people will die early from respiratory disease
- More people will be supported to stay well and live at home for as long as possible
Our transformation themes

1. Radical upgrade in population health prevention
2. Transforming care in localities
3. Standardising acute hospital care
4. Standardising clinical support and back office services
5. Enabling better care

Radical upgrade in population health prevention
This is a fundamental change in the way people and our communities take charge of – and responsibility for – managing their own health and wellbeing, whether they are well or ill. This will include developing and strengthening relationships between NHS, social care, voluntary and other organisations and the public who use services; finding the thousands of people who are currently living with life changing health issues and do not even know about them and investing far more in preventing ill health. We want people to start well, live well and age well.

Transforming care in localities
In many parts of GM, local integrated care organisations have already started working better together. We want to take this further with GPs, hospital doctors, nurses and other health and social care teams, coming together with health and wellbeing groups and others looking after people’s physical and mental health, to plan and deliver care – so when people do need support from public services it’s largely in their community, with hospitals only needed for specialist care.
Standardising acute hospital care
Hospitals across GM are working together across a range of clinical services to respond to the way care is being transformed in localities; to deliver seven day services; and to standardise and improve the quality, safety and efficiency of patient care, so that everyone in GM can benefit equally from the same high standards that are already provided in some of our hospitals.

Standardising clinical support, back office functions and enablers
Changes are already happening locally, but we will continue to explore how we can share ideas, ways of working, buildings, technology, research and development and training - making sure standards are consistent and high across GM, as well as saving money.
Our objectives align with work to deliver wider reform across public services in Greater Manchester, as illustrated in the diagram below.

We work closely with the GM Public Service Reform Team in support of these priorities, supporting GM localities as they shape their reform plans.

We and the GM Public Service Reform Team are focused on supporting local services to work together, with the aim of transforming the role of public services to take a more proactive approach. GM is transforming the way we use information, empowering our frontline workforce to make more informed decisions about how they work with individuals and families. Building on the principles of early intervention and prevention, GM aims to deliver the appropriate services at the right time, supporting people to become healthier and empowered.

GM Transformation Themes

1. Radical upgrade in population health prevention
2. Transforming community based care & support
3. Standardising acute & specialist care
4. Standardising clinical support and back office services
5. Enabling better public services

Early Intervention and Prevention: improving outcomes for GM

Transforming local service delivery; place based integration

Reconfiguring specialist services: driving consistency of standards & outcomes

Improvement and efficiency: GM standards and sharing services

Wider reform across GM

H&SC Transformation

Changes to wider public services in Greater Manchester
Our priorities for 2016-17

The following are examples of our priorities that demonstrate the difference being made as a result of us taking charge of health and social care in GM:

- To develop and launch various GM Strategies including, but not limited to:
  - Commissioning, Early Years, Cancer, Mental Wellbeing, Primary Care, Suicide Prevention, Dementia, Learning Disabilities and Workforce
- To develop commissioning plans for a GM Health Checks programme - supporting the prevention of long-term ill health
- To support the establishment of local integrated care organisations – bringing together health and social care and a new way of working that standardises quality of care and provides people with better access to GPs, pharmacies and community care
- To continue to implement Healthier Together - now part of the wider programme to transform acute and specialist care to deliver improvements for patients in A&E, Acute Medicine and abdominal surgery across Greater Manchester
- Building on Healthier Together to establish and build a future hospital system that provides consistent high quality care for patients, locally wherever possible and in centres of excellence when needed standardised across GM
- To secure compliance with Improving Outcomes Guidance for Cancer surgery
- To develop a Universal Offer for Carers across GM
- To develop a GM strategic workforce plan to support staff
- To implement the Adult Social Care Services of Excellence programme
- To establish a GM Urgent and Emergency Care Taskforce to recover performance and set sustained improvement
- To establish data sharing agreements across the GM health and social care system
Our plans

Our Strategic Plan: Taking Charge of our Health and Social Care in Greater Manchester, was launched in December 2015. It explains how we will achieve our vision. It is aligned to 10 Locality Plans setting out ambitions in each of GM’s boroughs and cities - developed by Local Authorities and NHS organisations.

Wider reform work across GM is focused on delivering the ambition of the Greater Manchester Strategy, Stronger Together. This strategy highlights our ambition to continue creating the conditions for growth in the GM economy. It also sets out our ambition to reform public services, enabling us to support as many residents as possible to contribute to and benefit from the opportunities that growth brings. This strategy is fully aligned with the ambition of the Health and Social Care Strategic Plan.

Our outcomes will play a significant part in helping achieve wider GM social and economic outcomes laid out in the Greater Manchester Strategy. These include:

- Improving school readiness rates by 5 percentage points in 5 years
- Reduction in the number of looked after children by 20% in 5 years
- Improving skills across GM. Increasing the number of young people who leave school with 5 GCSEs (A* to C grades) by five percentage points in 5 years
- An 8 percentage point uplift in employment outcomes for the long-term workless in GM over 5 years
- Reduction in the incidence of re-offending among target cohorts by 40% over 5 years

The Greater Manchester Strategy, Stronger Together can be found on the Greater Manchester Combined Authority (GMCA) website www.greatermanchester-ca.gov.uk

The plan and a summary are available on our website www.gmhsc.org.uk
Greater Manchester initiatives

The following are some of the initiatives underway in Greater Manchester:

Transforming health and social care
To help GM achieve the fastest and greatest improvement to its health and wellbeing, the GMHSC Partnership received a £450 million Transformation Fund. Two localities were the first to benefit from this fund when they were awarded £36 million to bring hospitals, social services and community healthcare closer together to improve services for patients in Salford and Stockport.

The money will be used to deliver transformation at a local level and includes providing patients with better access to GPs, pharmacies and community care, improving mental health services and reducing the length of time patients are needlessly spending in hospitals through the setting up of local integrated care organisations. Further awards to support service transformation will continue over the next five years.

Taking Charge Together
We all need to take charge of our own health, so we can become more independent and self-reliant, getting in work and staying in work with all the benefits we know that brings and using public services far less, protecting them for those who really need them.
So, as part of our ‘Taking Charge Together’ engagement programme, early in 2016, we began by explaining that we’re taking charge of the money and the decisions because we want to make the link between health, money, jobs, education, housing – and to share our belief that devolution gives us the opportunity to do that.

We also started to tackle that fundamental problem of getting people to be healthier - by asking why aren’t we all living the healthier lifestyles we know we should, what’s stopping us and what can be done about it?

The campaign reached thousands of people – both mainstream and those who we don’t hear from so often - using a new model of joint working with the public sector, the media, the community and voluntary sector, Healthwatch and crowdsourcing.

The results will be used to help shape health and care services for the future. To find out more see www.takingchargetogether.org.uk

Getting more active

A new commitment to help people make physical activity a part of daily life to help reduce stress, ill health, absenteeism and help prevent loneliness was launched in July 2016. A Memorandum of Understanding (MoU) was made between Greater Manchester Combined Authority (GMCA), the NHS in Greater Manchester (this includes the GMHSC Partnership) and Sport England.

It is estimated that physical inactivity currently causes one in six deaths in GM and costs the health service £26.7m per year through related conditions such as heart disease, diabetes and cancer. Tackling this growing problem, which is preventable through an increase in activity, is to become a priority across GM with key players from the public sector joining forces to benefit the health, social and economic outcomes of the area.
Creating dementia-friendly pharmacies

Over 700 pharmacies across GM will become more dementia-friendly thanks to a new scheme developed by the Greater Manchester Pharmacy Local Professional Network and the GMHSC Partnership.

The new framework clearly sets out the various ways in which local pharmacies and their teams can give greater support to people with dementia and their carers.

Pride in Practice

A new initiative will transform healthcare services for lesbian, gay, bisexual and transgender (LGBT) people in Greater Manchester.

The GMHSC Partnership and NHS England are working closely with the LGBT Foundation to tackle health inequalities and improve understanding of LGBT issues at more than a thousand GP Practices, Pharmacies, Dental practices and Optometry outlets across the region. The GMHSC Partnership will build on the positive Pride in Practice programme to support healthcare professionals to increase their awareness and confidence when working with LGBT patients.