

# Annual Report **2017-18** and Business Plan **2018-19**

## Summary

## Two years in.....

On 1 April 2016 Greater Manchester took charge of the £6billion spent on health and social care in our 10 boroughs, following our devolution deal with the government. We were also given an extra £450million to help transform services.

Devolution has given us the freedom and flexibility to do things that benefit everyone in Greater Manchester. We are making our own decisions. We're tackling serious conditions like cancer and heart disease, and looking at bigger problems that affect our health.

In this document, we've highlighted some of the achievements over the last two years that have been started - or in some cases speeded up - by our ability to use our devolved powers and ways of working to do things differently in Greater Manchester. It also talks about our challenges ahead and the next steps towards our goal to see the greatest and fastest improvement to the health, wealth and wellbeing of the 2.8m people of Greater Manchester.

## What's changed in 2017-18?

Two years after taking control of our health and social care budgets, we are starting to see some very positive changes that are making a difference to the lives of people in Greater Manchester.

Vital time was spent in this year and the year before working to come up with the right strategies, structures and governance. It was also spent sharing the money to make changes across all areas of Greater

Manchester to ensure that the money is spent in the right way in local communities.

We have again demonstrated strong financial management and performance, increased investments and support to help people stay well.

It was also an exciting time as many plans were being put into action and we have seen some benefits or 'devolution differences'. You can read a few of these here.

## Who's behind the work?

Greater Manchester Health and Social Care Partnership is leading the transformation programme. It includes all Greater Manchester's NHS organisations and councils, primary care, voluntary, community and social enterprise groups, NHS England, Healthwatch, the police and the fire service.

The Partnership is run by an executive team and our Health and Care Board (membership from all our partners) agrees and monitors the changes. You can find out what's going on by attending, watching online or reading the board papers at [www.gmhsc.org.uk](http://www.gmhsc.org.uk).



## Change on your doorstep

New models of care are now in every area joining up health and social care, budgets and resources.

## Giving children a better start in life



Getting a great start in life makes you more likely to do well at school and get a good job. Yet we know that a third of our children aren't ready to start school which can affect the rest of their time at school and their whole lives.

We are starting to see the benefits of our work with families to get children 'school ready'. For example, in Wigan 'Start Well' workers help families to deal with issues like employment and housing problems that have an impact on their health. This support has seen parents getting back into education or employment, build stronger friendships in their communities and create better surroundings for their children to learn and grow up in.



## Supporting people to live well

We want to support people at key stages of their lives when they can be most strongly influenced on how to look after their physical and mental health.

Greater Manchester has now become the first region committed to the Daily Mile – nearly half of our schools are already taking part.

We have made steps towards helping to tackle unemployment by helping people who are at risk of dropping out of work due to ill health.

We also launched our 'making smoking history' work through a major TV and multimedia campaign and by providing intensive support to smokers in hospitals.

After a huge effort throughout the winter months Greater Manchester has the highest rates of flu vaccination for vulnerable groups such as the elderly and young children.



## Hospitals

Hospitals are working together on a much greater scale to ensure that care is of a consistent quality. For example, our stroke centres are top-rated and we estimate that over 200 lives have been saved because of the specialist care. We were also above the England average for hospital referrals and treatment within the 18 week national target.

We now have an 'urgent and emergency care hub' which helps us monitor activity at all our hospitals so that we can help to predict and respond to high numbers of patients in Accident and Emergency departments.

Despite this, it was a very challenging year for urgent and emergency care therefore intensive work continues to make the improvements we need to.

## Tackling cancer



Cancer can have a devastating impact on people's lives. We want to help prevent it and make sure people get the fastest and best treatment available.

For example, in Manchester a mobile screening programme was piloted diagnosing people with lung cancer early – by 2020 this will be available across the whole of Greater Manchester

We have a fast growing network of 'cancer champions' out and about in our communities helping spread the message about prevention, spotting the signs and having regular checks.



## Social care

Working very closely across health and social care is a very important step towards providing a more efficient service that meets the needs of everyone across Greater Manchester.

Examples of joint working include improving the quality of care homes this year. We know that there is still a lot more to do, however Greater Manchester is one of the most improved areas in the country.

Also, in 2017-18 we saw fewer patients face delays in being discharged from hospital. This has been achieved by closer working across health and social care through services.



## Homelessness

Working with the Mayor of Greater Manchester we have been putting in place ways in which we can make things better for people experiencing homelessness. For example, all our hospitals ensure that, where possible, patients with no accommodation are not discharged onto the street. Our GPs are also taking on homeless patients.



## Mental health

Good mental health is equally as important as good physical health.

In July 2017 we invested £134m to tackle mental health – it's one of the biggest and most ambitious plans in the country. Nearly 60% of the investment is dedicated to children, young people and new mothers.

This year we launched a pilot in 31 primary and secondary schools to provide mental health and wellbeing training to build confidence, coaching in key life skills such as growing self-esteem, lessons to improve creative thinking skills and coping strategies for challenges. The plan is to roll-out this programme across Greater Manchester.



## Dementia

We're spotting and treating dementia quicker – seven more people a day are diagnosed with dementia, and getting the help and support they need.



## Learning disabilities

We have, for the second year, helped people with a learning disability to move out of hospital environments and resettled them into new homes with the support they need. Our 24 hour specialist support team is also now in place to working with Community Learning Disability Teams.

## The road ahead

Many of our plans are now in place and we have a number of things that we are aiming for in 2018-19:

### Start well

- The best start in life means giving pregnant women and new mothers all the help they need.
- Safer births in our maternity units.
- For example, we have invested £1.7m in support to women and their partners who smoke in pregnancy. This year we would like to see an additional 1,250 babies who are born smoke free.
- At least 1,680 women accessing specialist community mental health support.
- We aim to have 75% of our schools taking part in the daily mile.



### Live well

- Providing support to up to 14,000 residents who are at risk of dropping out of employment due to ill health.
- We will be holding a 'big alcohol conversation' with people in Greater Manchester, aimed at finding the best ways to reduce the harm caused by alcohol to our children and young people as a result of parental substance misuse.
- Improving uptake of flu vaccinations amongst people with long term conditions like asthma and diabetes.



### Age well

- Working with Greater Manchester's transport system to ensure public transport is more 'dementia friendly'. This includes training to improve awareness of dementia among transport staff.
- Help older people be supported to live independently and understand their long-term conditions so that they can stay well at home without reaching crisis and needing hospital admissions.



## Mental Health

To continue to improve services for young people with eating disorders. Already young people across Greater Manchester are having a better, more consistent experience of eating disorder services.

To ensure that children and young people with Attention Deficit Hyperactivity Disorder (ADHD) have the same high standards of treatment across Greater Manchester.

To roll out our mentally healthy schools programme more widely.

## Cancer

In 2018 the Christie will be home to one of only two high energy NHS proton beam therapy (PBT) centres in the UK. PBT is an advanced form of radiotherapy used for the treatment of complex and hard-to-treat cancers in children and adults.

Cancer survival – we aim to save 1,300 lives by the end of March 2021 by improving 1-year survival to above 75% by 2020.

## Primary Care

There will be more ‘out of hours’ appointments with doctors and other primary care professionals available. We want all of our population to be able to access appointments at a convenient time and place.

Aiming for all babies to have a dental check by the age of one.

## Social Care

We will continue to work to increase the quality of our care homes across Greater Manchester.

There will be extra support with homecare with the aim of keeping people well and independent at home.

Through our ‘carers charter’ we want to identify carers as early as possible so that we can support them to not feel isolated, improve their health and wellbeing and give them guidance and help to access education and continue employment.



## Keeping you involved

We want to keep learning from your experiences and hearing your views and ideas. We'll let you know what's happening and how it may affect you.

You can visit our website at [www.gmhsc.org.uk](http://www.gmhsc.org.uk) or get in touch with us directly:

Email: [gm.hscinfo@nhs.net](mailto:gm.hscinfo@nhs.net)

Tweet: [@GM\\_HSC](https://twitter.com/GM_HSC)

Facebook: [facebook.com/GMHSCPartnership](https://facebook.com/GMHSCPartnership)

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